



weekly digest



operations

QAE Tool Updates

Managers - Our IT and QAE teams have been working hard to enhance your QAE experience and ensure we maintain a quality platform. Please review the most recent and future updates to QAE and other quality reports.



****Top Updates****

- Enhancements to the Summary Report and clarification of POC status - (ie: completed/in progress, POC counts)
- Expanded list of operations and clinical leadership that will receive communication triggered from poor administrator survey outcomes
- Facility Visit Recap count is clarified and reporting enhanced

[View All Updates](#)

benefits

Open Enrollment Begins in ONE Week

Mark your calendars - We are one week away from the 2026 HCSG Open Enrollment period!

Beginning **September 29**, you can enroll, review, and change your HCSG benefits. Stay tuned for more information next week when Open Enrollment begins.



employee engagement

Housekeeping Week Recap

Wow, what an amazing week! Our teams nationwide celebrated the impact they have on our residents and campus communities throughout the week.

Between luncheons and team activities, this year was quite the success.

Thank you to everyone who participated and shared their photos with us. View our recap video exclusively on totalE and see if you can spot your team!

[View Video](#)



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